

Abstract

The invention relates to an information system for use with the repair of vehicles. The system comprises a database with basic vehicle details entered at the commencement of the repair and is then updated at intervals during repair so that the vehicle owner or operator, upon accessing the system, can receive an updated and accurate indication of the vehicle repair status. The system is provided on an internet site. Thus, the vehicle operator can maintain a watching brief on the repair of their vehicle without the need to visit the vehicle or make contact with the repair centre personnel and obtain repair information regardless of the actual location of the vehicle.